

You see gamers We see learners



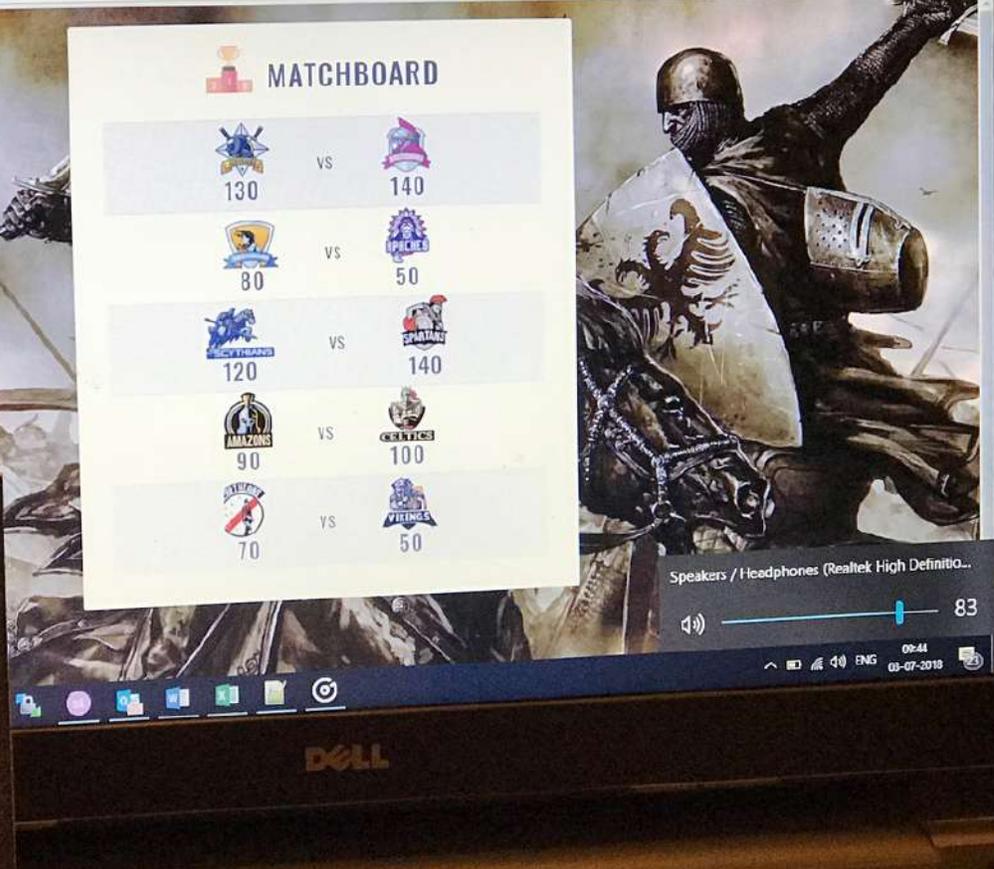
Skills café design high impact games, simulations, gamified learning solutions that lead to higher learning engagement and learning transfer.



BRING HI-TOUCH TO HI-TECH

When learners play games, they don't just look into their screens, nor do they passively listen to a monologue by the trainer. Instead, they have conversations, arguments and debates. They challenge each other's thoughts, share stories and experiences.

Skills Café designs microworkshops using mixed media games that leverage technology while maximizing learner to learner interaction.



InQuizitive

LIVE, MULTIPLAYER QUIZZING

STUCK WITH BORING TRAINING?

Light up your product, process, and induction training programs with InQuizitive.

InQuizitive works on the principle that learners, like gamers, are motivated by challenges and a desire to do better each time. This prompts learners to take an active role in the learning process. Transforming passive recipients to active explorers of knowledge.

Live and Multiplayer

The InQuizitive gaming engine engages teams through face-offs. A face-off is a live and time-bound quizzing challenge between two teams who receive the same set of questions. Teams solve as many questions as they can in the stipulated time. They also see the score of their opponents. Each team receives points for correct answers and the winner of each round receives bonus points that are added to their tournament score.



FEATURES

- Create teams
- Author and upload quiz questions
- Create tournament style play-off schedules
- Setup question randomization logic
- Project global and match level leader boards
- Share rich analytics to pin point knowledge gaps



Service Zen

DEVELOPING A CUSTOMER FIRST MINDSET

We believe that great customer service is about rigorous adoption and display of a few simple customer focused values.

The 3 Values

- **Empathy:** Visualizing the world from the customer's perspective
- **Mindful Communication:** Using language that is crafted to appeal both to the head and to the heart
- **Problem Solving:** Doing whatever it takes to solve a customer's problems



The board game starts with participants receiving red cards for the 3 values and the behaviors entailed within them. Learners solve real world customer problems to exchange their red cards with green cards. The team with maximum green cards wins the game.



Start from Level 1

How many biases can you detect?

The Bias Detective

THE MOST FUN BIAS TRAINING EVER

Can you catch these five key suspects who hide in plain sight? These suspects are known to capture and alter the neural pathways of Managers, causing them to take mental shortcuts that often result in systematic errors in judgment and decision-making. Gear up for a mission where you, with your fellow detectives, will identify and hunt these suspects down.

What are Cognitive Biases

In this micro-workshop, we first explore five cognitive biases. Then, we get into teams and play an exciting and high paced detective game where participants are required to detect the five biases in various workplace situations.



5 COGNITIVE BIASES

- Confirmation Bias
- Affinity Bias
- Status Quo Bias
- Stereotypes
- The Halo effect

We can customize the list of biases we cover in this microworkshop to suit the context of your organization.



BIAS TIP CARDS

All participants will receive a full set of the 5 cognitive bias tip cards for ready reference.

Behaviors that build trust

HERE ARE 8 WAYS TO
MAKE YOUR TEAM TRUST YOU
MORE

MAINTAIN CONFIDENTIALITY

- You provide timely feedback to your team
- You ensure that your communication is consistent
- You are neither over-sharing nor are you being secretive

Leading with Trust

BE A TRUSTED LEADER

Explore strategies for leading with trust. Develop an appreciation for building and maintaining trust in the team.

Trust is like Oxygen for teams. Its presence boosts performance and its absence leads to animosity, deep resentment, and degrades performance. In this intense, hands-on, and experiential workshop, you will explore strategies for leading with trust.

The trust simulation

In this micro-workshop, we get into teams and play an exciting simulation where the participants play the role of a leader and strive to build trust among their team members.



8 TRUST BUILDING BEHAVIOURS

PRACTICE

- What you preach
- Giving credit
- Seeking inputs
- Maintaining confidentiality

PROVIDE

- Timely and consistent feedback
- An environment for mutual respect
- Information and expertise
- A safe space

TIP CARD

All participants will receive a cue card with all the 8 behaviours to build trust among team members





The Leader's Toolkit

DEVELOP YOUR LEADERSHIP TOOLKIT

In this experiential and collaborative board game, discover 10 leadership tools and use them to lead your team through a crisis.

The boardgame creates an environment of intense peer learning, sharing, challenge, and play. Real world business situations and challenges ensure that learners have a meaningful and relevant learning experience.

The Leader's Toolkit Boardgame

The learners are divided into four teams, and each team play as a business leader. The board game is set around the business leader who needs to steer a team through a crisis. Participants discover leadership tools as they solve scenarios and obstacles.



10 TOOLS EVERY LEADER MUST HAVE

- Clarify goals
- Set Stretch Goals
- Provide Feedback
- Train
- Coach
- Delegate
- Diagnose
- Put on notice
- Inspire
- Direct



TOOL CARDS

All participants will receive 10 playing cards with the description of each tool

Demo us

We would love to demo our games and microworkshops to you.

Call us: 7057299636

Email us: ajay@skills.cafe

Website: www.skills.cafe

LinkedIn: bit.ly/2OwPjdl

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