

You see gamers
We see learners



INQUIZITIVE

LIVE, MULTIPLAYER
QUIZZING

SERVICE ZEN

MIXED MEDIA
BOARD GAME

THE BIAS DETECTIVE

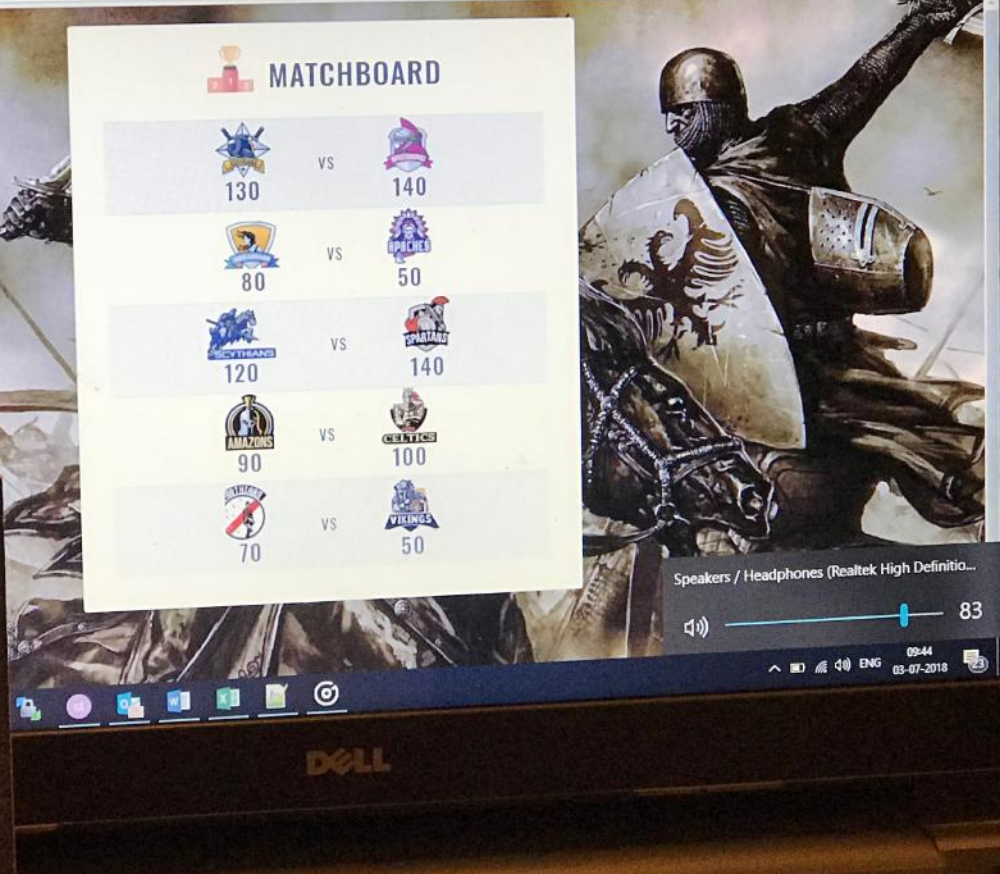
DIGITAL
BOARD GAME



BRING HI-TOUCH TO HI-TECH

When learners play games, they don't just look into their screens, nor do they passively listen to a monologue by the trainer. Instead, they have conversations, arguments and debates. They challenge each other's thoughts, share stories and experiences.

Skills Café designs microworkshops using mixed media games that leverage technology while maximizing learner to learner interaction.



InQuizitive

LIVE, MULTIPLAYER QUIZZING

STUCK WITH BORING TRAINING?

Light up your product, process, and induction training programs with InQuizitive.

InQuizitive works on the principle that learners, like gamers, are motivated by challenges and a desire to do better each time. This prompts learners to take an active role in the learning process. Transforming passive recipients to active explorers of knowledge.

Live and Multiplayer

The InQuizitive gaming engine engages teams through face-offs. A face-off is a live and time-bound quizzing challenge between two teams who receive the same set of questions. Teams solve as many questions as they can in the stipulated time. They also see the score of their opponents. Each team receives points for correct answers and the winner of each round receives bonus points that are added to their tournament score.



FEATURES

- Create teams
- Author and upload quiz questions
- Create tournament style play-off schedules
- Setup question randomization logic
- Project global and match level leader boards
- Share rich analytics to pin point knowledge gaps



Service Zen

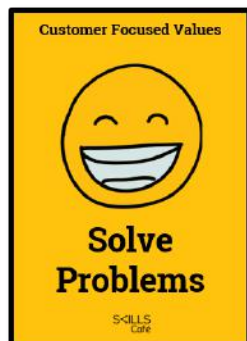
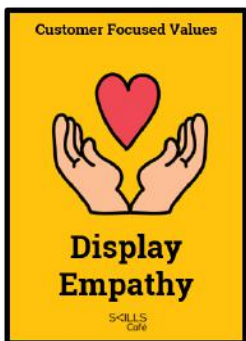
MIXED MEDIA BOARD GAME

DEVELOPING A CUSTOMER FIRST MINDSET

We believe that great customer service is about rigorous adoption and display of a few simple customer focused values.

The 3 Values

- **Empathy:** Visualizing the world from the customer's perspective
- **Mindful Communication:** Using language that is crafted to appeal both to the head and to the heart
- **Problem Solving:** Doing whatever it takes to solve a customer's problems



The board game starts with participants receiving red cards for the 3 values and the behaviors entailed within them. Learners solve real world customer problems to exchange their red cards with green cards. The team with maximum green cards wins the game.



Be a Bias Detective

DIGITAL BOARD GAME

THE MOST FUN BIAS TRAINING EVER

Can you catch these five key suspects who hide in plain sight? These suspects are known to capture and alter the neural pathways of Managers, causing them to take mental shortcuts that often result in systematic errors in judgment and decision-making. Gear up for a mission where you, with your fellow detectives, will identify and hunt these suspects down.

What are Cognitive Biases

In this micro-workshop, we first explore five cognitive biases. Then, we get into teams and play an exciting and high paced detective game where participants are required to detect the five biases in various workplace situations.



5 COGNITIVE BIASES

- Confirmation Bias
- Affinity Bias
- Status Quo Bias
- Stereotypes
- The Halo effect

We can customize the list of biases we cover in this microworkshop to suit the context of your organization.



BIAS TIP CARDS

All participants will receive a full set of the 5 cognitive bias tip cards for ready reference.

Stoked?

We would love to demo our games and microworkshops to you.

Call us: 7057299636

Email us: ajay@skills.cafe / devansh@skills.cafe

Website: www.skills.cafe

LinkedIn: bit.ly/2OwPJdl

FULL RANGE OF LEARNING OFFERINGS

MICROWORKSHOPS

- Productivity Hacks
- Learning Agility: The New Age Superpower
- StoryWeavers: Presentation Skills
- StoryWeavers: Business Storytelling
- StoryWeavers: Sales Storytelling
- Critical Thinking
- Appreciative Inquiry
- Managing Change
- The Art of Performance Feedback
- Influencing Without Authority
- The First Time Manager
- Deep Listening
- Conducting Successful Meetings
- Master Interviewing Skills
- First Principle Thinking
- Stakeholder Management
- Working in Cross-Functional Teams
- Working with Cultural Intelligence
- Mastering Workplace Communication
- Mastering Negotiations

If you have a specific topic in mind, please email us and we will be happy to custom develop something for you.

SKILLS
Café

www.skills.cafe